

Save this info to retrieve your application later.

The screenshot shows a web browser window titled "Consular Electronic Application Center - Confirm Application ID Page". The address bar shows the URL: <https://ceac.state.gov/GENNIV/Common/ConfirmApplicationID.aspx?node=SecureQuestion>. The page header includes the U.S. Department of State logo and the text "U.S. DEPARTMENT of STATE CONSULAR ELECTRONIC APPLICATION". Below the header, the page is titled "Nonimmigrant Visa Application" and "Application Information". A yellow box highlights the "Application ID" as **AA0012QJMX**. A text box explains that users can retrieve their application later using this ID and a security question. Below this, a "Security Question" dropdown menu is set to "WHAT IS THE GIVEN NAME OF YOUR MOTHER'S MOTHER?". An "Answer" text box is provided for input. At the bottom, there are "Continue" and "Cancel" buttons. Two callout boxes with orange borders and arrows point to the Application ID and the Security Question dropdown, containing the text "Save this" and "Remember This exactly" respectively. The Windows taskbar at the bottom shows the Start button, Internet Explorer, Microsoft Office Word, Microsoft Office PowerPoint, and the system tray with the time 10:50 AM.

Consular Electronic Application Center - Confirm Application ID Page - Windows Internet Explorer

https://ceac.state.gov/GENNIV/Common/ConfirmApplicationID.aspx?node=SecureQuestion

File Edit View Favorites Tools Help

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Select Tooltip Language English

U.S. DEPARTMENT of STATE
CONSULAR ELECTRONIC APPLICATION

Nonimmigrant Visa Application

Application Information

Application ID
AA0012QJMX

You will have the ability to retrieve your application should you encounter a system error or wish to complete your application at a later time. When retrieving your application, you will be prompted for your Application ID and the answer to the security question that you select on this page to confirm your identity. You will be able to retrieve the incomplete application for 30 days.

Please record your Application ID in a safe and secure place. Then select a security question from the dropdown list, provide your answer to the security question in the text box below, and click 'Continue'. When retrieving your application, you will need to enter the answer exactly as you type it on this page.

Security Question ⓘ
WHAT IS THE GIVEN NAME OF YOUR MOTHER'S MOTHER?

Answer

Continue Cancel

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Done Local intranet 100%

start 2 Internet Explorer 2 Microsoft Office... 2 Microsoft Office... Microsoft PowerPoi... 10:50 AM

If you need to retrieve your application

Consular Electronic Application Center - Session Timed Out - Windows Internet Explorer

https://ceac.state.gov/GENIV/Common/SessionTimedOut.aspx

U.S. DEPARTMENT of STATE
CONSULAR ELECTRONIC APPLICATION CENTER

Select Tooltip Language English

Nonimmigrant Visa Application

Session Timed Out

Your session has timed out. At least 20 minutes has passed since your application was last saved. To retrieve your DS-160 application, please enter your Application ID.

Application ID

Retrieve Application Cancel

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Local intranet 100%

start 3 Internet E... Inbox - Micros... RE: Requeste... Microsoft Offic... Microsoft Pow... 11:37 AM

Type your ID number here

Now, answer and you will retrieve your application.

The screenshot shows a web browser window titled "Consular Electronic Application Center - Session Timed Out - Windows Internet Explorer". The address bar displays the URL "https://ceac.state.gov/GENNIV/Common/SessionTimedOut.aspx". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The toolbar shows various icons for navigation and utility. The page header features the U.S. Department of State logo and the text "U.S. DEPARTMENT of STATE CONSULAR ELECTRONIC APPLICATION CENTER". A language selection dropdown is set to "English".

The main content area is titled "Nonimmigrant Visa Application" and "Session Timed Out". Below the title, a message states: "Your session has timed out. At least 20 minutes has passed since your application was last saved. To retrieve your DS-160 application, please enter your Application ID." Below this message is a form with two sections:

- Application ID:** A text input field containing the value "AA0012QJMX".
- Security Questions:** Two text input fields labeled "First 5 letters of Surname" and "Year of Birth".

At the bottom of the form are two buttons: "Retrieve Application" and "Cancel". A callout box with a black border and white background, containing the text "Answer Security Questions", has two lines pointing to the "Security Questions" section of the form. The Windows taskbar at the bottom shows the "start" button, several open applications (Internet Explorer, Outlook, Word, PowerPoint), and the system clock displaying "11:39 AM".